

## Plunkett Foundation Community-Ownership Enterprise Training Event and AGM 2014

The Oxford Belfry Hotel, Near Thame, Oxfordshire, OX9 2JW  
Tuesday 1<sup>st</sup> July - 10am-4pm

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| 10:00-10:30                                    | Registration, networking, exhibition and refreshments  |
| 10:30-10:35                                    | Welcome by event Chair – Margaret Clark, Chair of Plunkett Foundation Board                                      |
| 10:35-11:00                                    | Celebration of the community-owned enterprise sector: the successes from a Plunkett perspective                  |
| 11:00-11:20                                    | Reinvigorating a community and inspiring others – Maeve O’Hair and Mary Fogarty, The Cottage, Loughmore, Ireland |
| 11:20-11:45                                    | Refreshments, networking and exhibition  |
| 11:45-12:45                                    | Workshop Session One   |
|  | a) Improving customer service in your community-owned enterprise   |
|  | b) Bring together urban and rural: panel discussion  |
|  | c) Using volunteers to enrich your community-owned enterprise  |
|  | d) Good governance and engaging your members   |
| 12:45-14:00                                    | Lunch, networking and exhibition   |
| <b>Plunkett Foundation AGM<br/>13:00-13:30</b> |  |
| 14:00-14:50                                    | Workshop Session Two   |
|  | e) Responding to challenging trading conditions  |
|  | f) Exploring the barriers of sourcing local food collaboratively: panel discussion                               |
|  | g) Marketing to increase the reach of your community-owned enterprises   |
|  | h) Sharing Better Business   |
| 14:50-15:50                                    | Plunkett Foundation’s Rural Community-Ownership Awards and Plunkett Foundation Fellowship                        |
| 15:50-16:00                                    | Review of the day, Q&A and close of the event  |