



Harrogate and Ripon Centres
for Voluntary Service

Booking Terms and Conditions

Cancelling a booking

Any cancellations or alterations to a booking must be made by email - caroline@harcvs.org.uk.

For cancellations up to 14 days prior to the event or training there will be no charge / a full refund will be given.

For cancellations made 7 – 14 days prior to the event or training there will be a 50% charge / 50% refund will be given.

For any cancellation made up to 7 days before the event or training the attendee will be charged for the full amount / no refund will be given.

You can send another representative but please let us know in advance.

We are unable to offer refunds for cancellations due to circumstances outside our control, including adverse weather conditions, transportation issues, major incidents or industrial action.

Cancellation of the training/event or change in programme

CVS reserve the right to cancel the event/training if necessary. In this unlikely event we will endeavour to give the attendee as much advance notice as possible via the attendee's email address provided at the time of booking. A full refund will be given or the payment used against alternative training provided by HARCVS.

We are sorry but HARCVS will not accept any liability for any other costs incurred including travel: these are entirely the attendee's responsibility. HARCVS also reserve the right to change the programme of the training or event if necessary but we will inform attendees wherever possible.