

## FAQ

### **What type of classes does Founder Campus offer?**

We offer classes on a variety of topics such as user experience design, raising capital for your startup, and programming mobile apps.

### **Who teaches Founder Campus classes?**

Classes are taught by experts with current or recent professional experience in the topic of the class.

### **Where can I contact the organizer with any questions?**

If you have any questions or concerns please contact Delane Parnell at [delane@foundercampus.com](mailto:delane@foundercampus.com)

### **A class that I want to attend is sold out, what do I do?**

Because our focus is to provide you the best learning experience we like to keep class sizes small. This means that tickets are limited and we can't sell more once a class is sold out. To avoid this, try to purchase tickets to the classes you're interested in as soon as possible.

### **Is my registration/ticket transferrable?**

The tickets are transferrable as long as you notify the organizing team before the event.

### **Do I have to bring my printed ticket to the event?**

Yes we'd like you to bring your printed ticket to the event. But we understand that things happen, so if you forgot it just show us a digital copy of the receipt from your email.

### **Is there a wait-list for classes that are full?**

No, but we're working on creating one. Please accept our apologies for the inconvenience.

### **What is your refund policy?**

If you purchased a ticket to a class but can't make it, submit a refund request to [delane@foundercampus.com](mailto:delane@foundercampus.com). Please include your name, your email address, and the name of the class. The subject box should be titled "Refund Request".