



Vickie Fiala is the Group Vice President, Network Operations for Time Warner Cable. In this role, Vickie owns phone operations and circuit procurement for residential, commercial services. Her team just recently completed the migration of over five million digital phone subscribers from a third party provider to the Time Warner Cable network, resulting in operational savings of over \$500M annually.

Vickie joined Time Warner Cable in 2004 bringing over 20 years of experience in the telecommunications industry. Prior to assuming her current role, Vickie was responsible for the day-to-day operations of Time Warner Cable's Digital Phone VoIP network. Before joining Time Warner Cable, Vickie held key positions at Winstar Communications and U S West. As Senior Director of Engineering at Winstar, Vickie facilitated the engineering, build, and activation of the CLEC (Competitive Local Exchange Carrier) network, offering local and long distance service to business and government customers in forty metropolitan cities. Vickie began her career at U S West, starting as an outside plant technician in the Midwest, and advancing her career through the organization to become Manager of Central Office Engineering where she led a team of engineers responsible for engineering digital voice switches, fiber-optic transmission equipment, and DC battery plants for more than two hundred central offices in Minnesota and Utah.

To complement her organizational achievements, Vickie maintains a strong presence in key leadership and development opportunities. Vickie is an active member of the WICT Washington DC/Baltimore Chapter, currently serving as Chapter Advisor. She is a graduate of the Betsy Magness Leadership Institute; a member of the NAMIC Mid-Atlantic Chapter and SCTE; a Board member of Girls Inc. Washington DC affiliate where she serves on the Financial Committee; and executive sponsor of Time Warner Cable' Women's Collective organization. Moreover, Vickie continues to value knowledge sharing and positive growth by serving as a mentor to several up and coming leaders within the cable and telecommunications industry.