



B I O G R A P H Y

Theresa Hennesy Senior Vice President, Group Technical Advisor Comcast Cable

Theresa Hennesy leads the technology initiatives that span across the functions of the National Engineering and Technical Operations (NETO) organization, and owns the strategic roadmap for network, system and infrastructure. In addition, she manages NETO's intellectual property and patent portfolio, and serves on the company's Intellectual Property Council.

Theresa owns business continuity planning, and leads the transformation of NETO's methodologies and processes. She is also accountable for NETO's key performance indicators to identify strategic, measurable contributions, analyzing the quality of products and platforms to reflect and ultimately improve the actual customer experience. She connects NETO with other technology organizations at Comcast to determine areas for technical and process improvement, develop solutions, and implement results-driven plans.

Theresa is known throughout the company for bringing together stakeholders from the business, technology, field and operations, working through controversies and getting everyone on the same page to succeed together.

In addition, Theresa and her Sourcing Management & Governance team drive the technical sourcing strategy, managing strategic supplier relationships, contracts, and performance to ensure that savings, process and flex capacity targets are achieved.

Theresa has been in the telecommunications industry for over thirty years. Prior to joining Comcast in 2011, she served as the Senior Vice President of Network Operations for broadband telephone network Vonage, where she was responsible for all facets of network operations, business infrastructure and application production operations. Previously, Theresa was SVP of Technical Operations at VeriSign, SVP of Global Internet Operations at Cable & Wireless USA and held various leadership positions over 20 years at MCI. She is an active member of the Society of Cable Telecommunications Engineers, Women in Cable Telecommunications and Women in Technology.

Theresa lives in the Philadelphia area with her husband and two sons. She is originally from the Washington D.C. Area and studied at the University of Maryland. Theresa is an avid supporter of breast cancer awareness and participates and sponsors a fund through the Avon Walk for Breast Cancer.