MossRehab
Challenge Accepted: Safely Navigating the Care Continuum for Patients with Spinal Cord Injury

Monday, May 8, 2017

The Logan Hotel, One Logan Square Philadelphia, PA 19103

Special Needs statement: Please contact Maria Flach, DPT, Course Administrator, mnlucas@einstein.edu or 215-663-6527 with any special needs that you have which would limit full participation in this event.

<u>Cancellation Policy</u>: Cancellations must be made in writing and sent by email to Sheila Wallace, WallacSh@einstein.edu or Fax to 215-663-6984 to ensure a timely response. For cancellations up to 7 days prior to the course there is a \$50 non-refundable administrative processing fee. For cancellations less than 7 days prior to the course, there are no refunds. MossRehab will reimburse you the cost of the registration, if we have to cancel a course due to low enrollment, weather, or an emergency situation. We are not responsible for any other costs associated with attending a conference. If you are on the waiting list of a course and do not get in, we will not charge your credit card; if you paid by check we will send the check back to you. In the event that a course is rescheduled we will provide you the option of applying the tuition towards the rescheduled course in lieu of a full refund.

<u>Complaint Policy</u>: MossRehab views complaints as an opportunity to improve. As an institution we are open to feedback from staff, course participants, speakers, and patients/clients. Course participants and speakers are asked to notify course coordinators of any urgent issues, either small or large, so they may be resolved in a timely fashion. Complaints may be communicated either verbally during a course or upon its conclusion through the Course Evaluation Form.

<u>Requirement for Successful Course Completion</u>: Monitored sign-in/sign-out sheets and participation in a process to assess achievement of course learning objectives including completion of a course evaluation form is required for successful completion of the course.

For more information, please visit http://www.mossrehab.com/continuingeducation. For questions about the event, contact the event organizer at WallacSh@einstein.edu.