

## FAQ's

### **What is the refund policy?**

There will be no refunds on tickets for this event, unless the event is cancelled by the organiser.

### **Do I have to bring my printed ticket to the event?**

You do not have to bring a printed ticket. You can present your ticket electronically.

### **Will there be wheelchair accessible spaces?**

There will be spaces available for wheelchairs. Please contact the Cathedral in advance on 0161 833 2220.

### **What time do the doors open?**

The doors will be open from 6.45pm.

### **Will there be an interval?**

There will be a short interval of about 20 minutes.

### **Will there be refreshments?**

Ticket prices include a glass of wine or soft drink and a mince pie.

### **Will I be allocated a seat?**

Individual seats will not be allocated.

### **What time does the concert finish?**

It is expected that the concert will finish at approximately 9.30pm.

### **Where is the nearest carpark?**

There are no car parking spaces available at the Cathedral. The nearest car park is Q-Park Deansgate North which can be located at 2 Chapel Street, Manchester, just a few minutes' walk away; discounted parking is available if you pre-book. Enter the code of "MC1421" to receive a further 10%, click here to [pre-book](#).

### **Are there toilet facilities?**

Toilet facilities and disabled toilet facilities are available in the venue.

### **Are there opportunities to take photographs and film the concert?**

Filming and photography is not permitted during the performance.