

Crucial Conversations: 5 Critical Concepts To Help You Effectively Discuss What Really Matters Most

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Let's face it, there are just some conversations that you don't want to have. You want to make an impact? Start having conversations. I get it, there are some people you simply don't want to talk to. What happens when we don't? Everyone loses. It is perfectly natural for us to avoid difficult conversations. We fear rejection, retaliation, emotional outbreaks, the dismissal of our ideas, and those incredibly awkward moments.

It's time to stop ranting, raving, complaining and avoiding, and to start having meaningful, persuasive conversations that make an impact. Do you want behaviors to change? Do you want ideas to be heard? Then its time we have a crucial conversation about crucial conversations. This session will help you learn the critical concepts of crucial conversations that will help you effectively discuss what matters most and when you do, you will find that you will make a bigger impact in your organization than ever before.

Key Learnings

1. Learn what the top 5 crucial conversation concepts are.
2. Learn how crucial conversations can make a bigger impact in your organizational relationships.
3. Learn when crucial conversations work and when they do not.