• Certification - Assisting Individuals in Crisis

Crisis Intervention is NOT psychotherapy; rather, it is a specialized acute emergency mental health intervention which requires specialized training. As physical first aid is to surgery, crisis intervention is to psychotherapy. Thus, crisis intervention is sometimes called "emotional first aid". This program is designed for teach participants the fundamentals of, and a specific protocol for, individual crisis intervention. This course is designed for anyone who desires to increase their knowledge of individual (one-on-one) crisis intervention techniques in the fields of Business & Industry, Crisis Intervention, Disaster Response, Education, Emergency Services, Employee Assistance, Healthcare, Homeland Security, Mental Health, Military, Spiritual Care, and Traumatic Stress.

• Introduction to Disaster Response

Pre-requisite - No prior disaster response experience or training needed.

This two hour course is intended to encourage individuals and families to become prepared for disasters. Types of disasters are identified and basic information is presented on how to develop a disaster plan, make a disaster kit, and develop a communications plan. If individuals are prepared to survive a disaster, they may be able to assist others. The course includes a short introduction to ACS DR operations.

Certification - Donations Operations

Pre-requisite – "Introduction to Disaster Response"

All ACS DR credentialed, affiliated volunteers and personnel must complete this one day course. The various types of disasters and ACS disaster response history is reviewed. The course outlines the key components of donations management which are the collecting, sorting, storing, and distributing of donated goods. Responsible donating is discussed and the importance of government agencies, nonprofit organizations, and the public and private sectors ("whole community") working together is presented.

Certification - Warehouse Manager Development/Team Building (never before offered)
Pre-requisite – "Donations Operations" within past 3 years.

This new version is different from previous versions. This course is also for you if you have already taken Warehouse Management because it is two-fold. This course is designed to provide training as a volunteer in the warehouse; with an emphasis on training to serve in a warehouse management role. This course includes detailed information, as well as a practical exercise where the candidates can demonstrate their understanding of the various leadership roles. Following completion of this course, it is strongly recommended that each graduate have at least two field deployments working with experienced, seasoned warehouse management personnel before being assigned the task of leading in a warehouse management role.

Please bring \$10 CASH for certification badge & lanyard.