

Ed Sheehan - Profile

Ed is a lifelong technical evangelist – over 30 years – working in financial services across four continents. He strongly believes that new ways of thinking and working, in harmony with technological advancements, can greatly enrich our lives and relationships.

Beginning his career as a software developer in Europe, he rapidly rose to lead creation of flagship software products, extending into driving the global expansion of businesses in Africa and Asia. In 1996 he became General Manager of a global integration firm in Australia, and after some globe-trotting has called this country home since 1999.

After 4 years honing his strategic and consulting skills in tier 1 consulting firms, Ed spent 5 years with ANZ uplifting service delivery before joining NAB in 2009, where he is now the product owner for efficiency across the enterprise, and sponsor of the banks multimillion dollar simplification, capacity, risk and refresh program.

He is married to Annie, with two awesome sons – the centre of his world.

He is energised by solving seemingly intractable problems, equipping people for change in a rapidly moving world, and seeing ‘the penny drop’ in people’s faces when it all comes together.

Peir Lai - Profile

Peir is a program manager and coach, with 20 years' delivery and management experience across financial services, technology, healthcare, telecommunications, manufacturing and mining.

Peir's cross-industry management experience is complemented by extensive international exposure, having managed and mentored large and diverse teams over 10 different countries & 4 continents, starting with Accenture Consulting in 1997 as a SAP ERP consultant.

Currently at the National Australia Bank (NAB) in Melbourne, Peir is the Portfolio Director for a multimillion, critical risk remediation and capacity management portfolio consisting of >100 projects annually. This portfolio delivers mission-critical infrastructure and application uplifts across the entire NAB technology services, and underpins the bank's ability to provide the best service to end customers with minimal service disruption and outages.

A certified Scaled Agile practitioner, Peir is also passionate in spearheading the uptake of the Agile mindset (and methodology) within the NAB and has worked tirelessly to mentor and inspire project delivery practitioners to make themselves Agile-ready.