



CONFERENCE TERMS & CONDITIONS

- Places are allocated on a first-come first-served basis and pre-booking is essential.
- A contact email and phone number for each attendee must be provided in case of any last-minute changes.
- Attendees' details are stored by Oxfordshire Youth and Oxfordshire Mind to record attendance on courses and provide statistical information for our impact reporting. We do not share your details with any other organisation.

Payments and Cancellations

- Payment for this event will be made via EventBrite.
- The following cancellation fees apply to any cancellation by an attendee of the Youth in Mind conference.

> 28 days' notice: 100% refund
22-28 days' notice: 75% refund
15-21 days' notice: 50% refund
8-14 days' notice: 25% refund
No notification - 7 days: 0% refund

- Anyone booking a space on behalf of another individual should make the attendee aware of the cancellation policy in place.
- If for any circumstance Youth in Mind is postpone at short notice, attendees will be notified by the contact details provided upon booking and offered an alternative date. A full refund can also be requested for any monies paid.