

# Aboriginal Engagement Workshops 2017

## Frequently Asked Questions

### **Why are you holding this workshop?**

The Adelaide PHN covers the Adelaide metropolitan region and aims to understand people's health care needs so it can design and commission services to best meet those needs. This workshop is an opportunity to you to share up-to-date ideas about how you think primary health services can best provide services which are culturally safe and responsible. This will assist the Adelaide PHN to ensure it is commissioning culturally safe services and supporting ongoing improvements.

### **How many workshops can I attend?**

Participation is voluntary and you can attend one workshop. You can choose to go to the workshop at either Pooraka (22<sup>nd</sup> June), Port Adelaide (27<sup>th</sup> June) or Woodcroft (29<sup>th</sup> June).

### **Can I be supported to attend the workshop?**

Assistance with transport is available as outlined in the registration process and can include taxi/bus support. You are welcome to bring a support person/friend who will need to register also.

### **How will I be thanked for my time?**

If you are a consumer or carer you will receive a Woolworths gift voucher to the value of \$100 as a thank you for your time and participation. This will be provided at the end of the workshop.

### **Who will be involved in the workshop?**

There will be two facilitators, up to 20 other community members, carers and supporters and supporting Adelaide PHN staff.

It is a requirement in this workshop that you are respectful at all times to other participants, Adelaide PHN staff and the facilitators.

### **What will I have to do in the workshop?**

There will be a variety of activities including small and larger group conversations. Everyone gets a pen and notebook with some activities in it and space for writing comments to help with thinking about what you want to share. You can keep the notebook. You also get to do some voting with electronic voting machines.

### **Do my personal details remain confidential?**

Yes. Information gathered is stored securely, in hard copy or electronic format.

### **Does my feedback remain confidential?**

Yes. Information is summarised for the whole group in a way that does not identify individuals.

### **How can I help Adelaide PHN to support me?**

Let us know if you need extra help, if you feel uncomfortable or would like to make a complaint. Please do not hesitate to contact us on 8219 5900 or talk with an APHN staff member on the day if you have any concerns. This will always be kept confidential.

Adelaide PHN reserve the right to remove and refuse payment to any workshop participant who does not adhere to the responsibilities as outlined in this form.

**PLEASE NOTE: Photos may be taken and used for promotion following the event. Please advise us if you would prefer not to be photographed.**