

## 2016 Primary Health Care Forum

# Embracing Leadership, Engagement, and Transformation



### MAINTENANCE OF CERTIFICATION

Attendance at this program entitles certified Canadian College of Health Leaders members (CHE/Fellow) to **3 Category II credits** towards their maintenance of certification requirement.

This Group Learning program has been certified by the College of Family Physicians of Canada and the Ontario Chapter for up to 5.25 Mainpro+ credits

Time	Agenda
7:30 am – 8:30 am	Registration and breakfast, posters and exhibits
8:30 am – 8:45 am	<b>Welcome &amp; Opening Remarks</b> Paul Huras, CEO, South East LHIN Dr. Deanna Russell, Primary Care Co-lead, South East LHIN
8:45 am – 10:00 am	<b>Opening Plenary</b> <b>Transforming Regions into High Performing Health Systems</b> Presented by Dr. Yves Bergevin, McGill University, Montreal <b>Discussion:</b> Facilitated by Paul Huras, CEO, South East LHIN and Dr. Russell, Primary Care Co-lead, South East LHIN
10:00 am – 10:20 am	Refreshment and networking break, posters, and exhibits
10:20 am – 11:35 am	Morning Learning Sessions
11:35 am – 1:15 pm	Buffet Lunch and Plenary
	<b>12:05 – 12:55 pm Update on Patients First and Legislation</b> Presented by Dr. Bob Bell, Deputy Minister, Ministry of Health and Long-term Care <b>Discussion:</b> Facilitated by Paul Huras, CEO, South East LHIN
1:15 pm – 2:30 pm	Afternoon Learning Sessions
2:30 pm – 3:00 pm	Refreshment and networking break, posters, and exhibits
3:00 pm – 4:15 pm	<b>Closing Plenary</b> <b>Levers for Better Integrated Patient Care</b> a. <b>Transformative Keys for High-Performing Primary Health Care</b> Presented by Dr. Jean Louis Denis, École nationale d'administration publique (ENAP), Montréal b. <b>Provincial and Regional Perspectives</b> Presented by Paul Huras, Chief Executive Officer, South East LHIN c. <b>Clinical Leadership and a Quality Agenda</b> Presented by Dr. Robert Webster, Primary Co-Lead, South East LHIN <b>Panel Discussion, Questions &amp; Answers</b> Facilitated by Dr. Deanna Russell, Primary Co-Lead, South East LHIN
4:15 pm - 4:30 pm	<b>Closing Comments - Dr. Deanna Russell and Paul Huras</b> Facilitated by Dr. Deanna Russell, Primary Co-Lead, Paul Huras, CEO, South East LHIN

## Embracing Leadership, Engagement, and Transformation

### Morning Learning Sessions (10:20 am – 11:35 am)

Learning Agenda	Room
<p><b>Experience Based Co-Design: Partnering with Patients and Families for Improvement</b>  <b>Presenter:</b> Paula Blackstien-Hirsch</p>	<p><b>Ballroom First Floor</b></p>
<p><b>Prince Edward Family Health Team’s Hospital @ Home Program</b>  <b>Presenters:</b> Geri Claxton and Brad Gunn, Prince Edward FHT</p> <p><b>Addressing Caregiver Role Strain in a Health Link Model of Care</b>  <b>Presenter:</b> Mary Woodman, Quinte Health Link</p>	<p><b>Regal Room Second Floor</b></p> <p><b>*Note – Not wheelchair Accessible.</b>                      Contact the planning committee for special arrangements, if needed.</p>
<p><b>The Teaming Project: Learning from Effective Primary Care Teams</b>  <b>Presenters:</b> Patricia O’Brien and Mary-Kay Whittaker                      University of Toronto, Department of Family and Community Medicine</p>	<p><b>Lisbon Room First Floor</b></p>
<p><b>Tying It All Together: Learning how to use Practice-Level Data to Improve Quality in Primary Care</b>  <b>Presenters:</b> Dave Zago and Maria Krahn, Health Quality Ontario</p>	<p><b>Toronto Room Second Floor</b></p>
<p><b>Embedding in Integrative Systems for Positive Change</b>  <b>Presenter:</b> Cassandra Johnson, Salmon River Health Link</p>	<p><b>Ottawa Room Second Floor</b></p>

Individuals with a disability requiring accommodation during these sessions should advise the planning committee so arrangements can be made. To assist the LHIN with making arrangements, please provide this notice no less than 72 hours in advance of the session.

## Embracing Leadership, Engagement, and Transformation

### Afternoon Learning Sessions (1:15 pm – 2:30 pm)

Presentation	Room
<p><b>Engaging Patients to Improve Care</b>  <b>Presenter:</b> Dave Zago, Health Quality Ontario</p> <p><b>Patient and Family Led Feedback Forums</b>  <b>Presenters:</b> Kellie Kitchen and Angela Morin, Kingston General Hospital</p>	<p><b>Lisbon Room First Floor</b></p>
<p><b>Health Links: Patterns of Care</b>  <b>Presenters:</b> Kathryn Brohman, Smith School of Business, Queen’s University and Kimberly A. Woodhouse, Queen’s University</p>	<p><b>Regal Room Second Floor</b></p> <p><b>*Note – Not wheelchair Accessible.</b>                      Contact the planning committee for special Arrangements, if needed.</p>
<p><b>Innovative Practices in Transitions Between Hospital and Home: Recommendations in Support of Advancing a Health Links approach</b>  <b>Presenters:</b> Agnes Gibson and Susan Taylor, Health Quality Ontario</p> <p><b>Collaborating with Primary Care – CCAC Hospice Palliative Care Nurse Practitioners, Rapid Response Nurses and Long Term Care Home Outreach Nurse Practitioners</b>  <b>Presenters:</b> Laurie French and Andrea Campbell, South East Community Care Access Centre</p>	<p><b>Ballroom First Floor</b></p>
<p><b>Shared Responsibility: Focusing on Patient Experience When Planning Physician Retirement or Practice Closure</b>  <b>Presenter:</b> Marty Crapper, Country Roads Community Health Centre and Cheryl English, Country Roads Community Health Centre, Brandice Hartin, Gateway Community Health Centre</p>	<p><b>Ottawa Room Second Floor</b></p>
<p><b>Acceptability and Functionality of Implementing Poverty Screening in Health Care Settings</b>  <b>Presenters:</b> Shannon French, Queen’s University Department of Pediatrics, Bisola Olomola, Queen’s University, and Imaan Bayoumi, Community Health Centres</p>	<p><b>Toronto Room Second Floor</b></p>

Individuals with a disability requiring accommodation during these sessions should advise the planning committee so arrangements can be made. To assist the LHIN with making arrangements, please provide this notice no less than 72 hours in advance of the session.