

# FAQ's

#### What is the refund policy?

There will be no refunds on tickets for this event, unless the event is cancelled by the organiser.

#### Do I have to bring my printed ticket to the event?

You can present your ticket electronically or as a printed version.

#### Will there be wheelchair accessible spaces?

There are spaces available for wheelchairs. Please contact the Cathedral in advance on 0161 833 2220 (ext. 238).

## What time do the doors open?

The doors will be open from 6pm.

## Will there be an interval?

There will be a short interval of about 20 minutes.

## Will there be refreshments?

There will be a cash bar open, serving alcoholic and non-alcoholic refreshments.

## Will I be allocated a seat?

Individual seats will not be allocated. There will be blocks reserved for the two different ticket types.

## What time does the concert finish?

It is expected that the concert will finish at approximately 9.30pm.

## Where is the nearest carpark?

There are no car parking spaces available at the Cathedral. The nearest car park is Q-Park Deansgate North which can be located at 2 Chapel Street, Manchester, just a few minutes' walk away, discounted parking is available if you pre-book. Enter the code of "MC1421" to receive a further 10%, click <u>here</u> to pre-book.

#### Are there toilet facilities?

Toilet facilities and disabled toilet facilities are available in the venue.

#### Are there opportunities to take photographs and film the concert?

Filming and photography are not permitted during the performance.