



Wednesday 8 November 2017

DIBP World Usability Day 2017 Presentation Agenda

National Office, North Building, 6 Chan Street, Belconnen, ACT
Seminar rooms - Ground floor, GS305 & GS306

Presentation live streamed*

Time	Presenter	Topic
8:30	Registration	
9:00	David Evered - Director, UX Section, DIBP	Welcome
9:10	Lynn White – Assistant Secretary, Corporate & Case Systems, DIBP	Opening remarks
9:30	Scott Ashwin - Australian Financial Security Authority	User journey's – Client and employees
10:00	Leona Zumbo – Vision Australia*	iOS native app accessibility
Morning Tea 10:30 - 10:45		
10:50	Clayton Smith - Oakton*	Content design in government using an Agile approach
11:20	Dr. Leana Copeland & Alana Wade - ATO Beta	ATO Beta's approach to trialling new digital products and designs with real users
11:50	Nina Amini – Digital Transformation Agency	Whole of government content strategy
12:20	Darren Menachemson - Thinkplace*	Future outlook for inclusion in design
Lunch 12:50 - 13:25		
13:30	Ross Mullen – Department of Employment	The inaccessibility of Captcha
13:50	Snezna Schmidt – DIBP - Seamless Traveller	A UX evaluation of 'contactless' departure gates at the Canberra International Airport
14:10	Likhasinh Sayasane – DIBP - Immi Account Sujith Mysore	A pragmatic approach and application of the Digital Service Standard to ImmiAccount
14:30	Ross Stephan – Department of Human Services	Eye tracking software and its application in usability testing
15:00	DIBP UX Team	Usability evaluation and eye tracking demonstration

demonstration only

making life easy
world usability day 2017
inclusion through user experience



Australian Government
Department of Immigration
and Border Protection