



Two days that will change the way you work

**6-7 DECEMBER 2018 • LONDON**

# AGENDA

# DAY ONE: 6/12

10.00	Arrive	2.00	Choice of three workshops:
10.30	Opening remarks: why this conference, now? Why is innovation vital? <i>Dr Rob Wray: HACT</i>		Design thinking - a toolkit for stimulating innovation and culture change <i>Aviv Katz &amp; Jack Graham: Year Here</i>
11.00	The past, present, and future of data <i>Chris Lees: OSCRE</i>		How to do a lean process review <i>Gary Le Pla: GLP</i>
12.00	Lunch		AI and human-to-machine conversation <i>Gerard Kavanagh: Starfishmint</i>
1.00	Choice of three workshops:	3.00	Plenary:
	How to be more successful with innovation in your organisation <i>Brian Smith &amp; Graham Oddey: Virtrium</i>		IT - the enabler for business innovation growth and sustainable positive change <i>Brian Smith &amp; Graham Oddey: Virtrium</i>
	Digital transformation at Halton <i>Carole Galsworthy: Halton</i>	4.00	Plenary:
	Holding up the mirror: innovation in action <i>Dr Rob Wray: HACT</i>		Distilling major events into impactful messages <i>Pete Ross, BBC</i>
		5.00	Close: time to network
		6.00	Evening meal Innovation gaffes: <i>Dr Rob Wray: HACT</i>

# DAY TWO: 7/12



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10.00	Plenary: Innovation in practice in housing operations <i>Sarah Mbatha: Octavia</i>	1.00	Choice of three workshops:  Introduction to artificial intelligence and the public sector <i>Josephine Young: Methods</i>
11.00	Choice of three workshops:  <i>Process innovation in the private sector</i> <i>Andrew O'Flynn: consultant</i>  Nudging 2.0 - Combining behavioural science with data science to target and change behaviour <i>Ian Redpath: The Behaviouralist</i>  Tone from the top <i>Lou Robinson: HACT</i>		How to build an innovation lab - and keep it going <i>Paul Taylor: Bromford</i>  Innovation launchpad showcase <i>Jay Saggat: HACT</i>
12.00	Lunch	2.00	Plenary: Creating a continuous learning culture <i>Juan Lagrange: Sunlight</i>
		3.00	Plenary: Digitalisation of housing: making good data-driven decisions based on your uncertain property asset data <i>Topi Tiihonen, Skenario Labs</i>
		4.00	Close: time to network

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