

Holli Masci

Nurse Executive & Population Health Specialist

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Summary

Outcomes driven, highly motivated RN leader with strong team building skills. Twenty years experience as a professional nurse. Demonstrated success in clinical operations, project management and nursing leadership.

Experience

Nursing Tutor at Capella University

June 2017 - Present

- Serve as subject matter expert for nursing students in academic programs including RN-BSN and DNP program
- Assist students with core competency achievement, skill strengthening, academic writing and critical thinking skills

Independent Consultant at GUIDEPOINT GLOBAL UK LTD

June 2017 - Present

- Consult on specialized clinical areas, including value-based reimbursement programs, medical management, patient-centered medical home (PCMH) accreditation and compliance, population health management, and medical policy.

Director of Population Health at Medical Group of Pennsylvania

November 2016 - November 2017 (1 year 1 month)

Oversees the strategy, business design, quality outcomes, cost & utilization for an organization of 500+ independent physician network. Main job roles include:

Business Development - Strategic Partnerships - Payer Contracting - Program Management - Marketing

Manager Post-Acute Care Management at Highmark Blue Shield

September 2013 - December 2016 (3 years 4 months)

- Manages areas that include authorizing outpatient services, out of network services, and appropriateness of treatment setting to ensure compliance with accrediting bodies such as NCQA, DOH & CMS
- Accountable for the oversight; development and maintenance of the department's care management processes. This includes utilization management, strategic planning, care cost initiatives, system development and quality outcomes

- Program management and oversight of clinical utilization programs such as physical medicine, pain management and radiation oncology with an average yearly ROI of 5.0
- Manages vendor relations including issue resolution, provider education and service level agreements
- Recruitment, selection, orientation, performance measurement; counseling, and performance and termination per corporate policy for over sixty staff members.
- Responsible for the timely, accurate and efficient clinical operations of over 100,000 requests per year
- Provides education and support to external customers such as providers and employer groups
- Effectively communicates outcomes, data analysis, complex processes and action plans to division/unit staff, corporate partners, and external customers.
- Successful implementation of operational initiatives that resulted in over \$90 million in savings
- Lead clinical consultant on bundled payments home health utilization management initiative

* Served as Population Health Specialists prior to promotion *(Coordinate care and utilization trends for over one hundred facilitates by collaborating with medical directors and physician champions to identify potential process improvements and savings opportuniti - Oversight & management of comprehensive quality & STARS programs -Managed and analyzed the impact of population health strategy to the overall business objectives -Provided education, training and ongoing support to practices on both data interpretation, change management support and Medical Home Model best practice

Quality Initiatives Project Coordinator & Accountable Care Coordinator at Pinnacle Health Medical Group

January 2010 - 2013 (4 years)

Ensure quality of care across delivery systems while maintaining fiscal sustainability for the company. Duties include overseeing quality initiatives for multiple vendor contracts totaling over 32,500 patients, 20 family care practice sites and over 100 providers.

- Monitored, analyzed and reported data trends to stakeholders tracking actual vs. planned project performance.
- Collaborated with business engineers to create quality dashboards in corporate Business Intelligence program
- Provided senior leadership with monthly status reports utilizing software data bases, Excel and PowerPoint presentations that include, but not limited to, cumulative reports, exceptions reports and variance reports
- Formulated and implemented individual facility plans of action to assure documentation supports initiatives.
- Coordinated population health management for over 21 clinics across the network and accepted fiscal responsibility for success of program that lead to over \$10,000,000 in revenue over three years
- Served as an office manager for primary care services prior to promotion and was directly responsible for day to day operations

Attending RN

January 2008 - July 2010 (2 years 7 months)

* Attending RN for the Neuroscience Institute

- Supervised nineteen nursing staff members for two departments & 19 sub-specialty clinics
- Orient new staff and assures compliance with yearly educational requirements
- Assured compliance with quality documentation requirements and safety regulations

RN

2000 - 2006 (7 years)

Charge Nurse, Team lead

RN

1997 - 2000 (4 years)

Float Pool RN

Education

Capella University

Doctorate , Nursing Administration, 2016 - 2019

University of Saint Francis

BSN completion 8/14, Nursing, 2014 - 2015

Mercy Hospital School of Nursing

RN, 1995 - 1997

Honors and Awards

Summa Cum Laude, Educational Excellence Award

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[Contact Holli on LinkedIn](#)