

Nicki Kinton MCICM (Grad)

With a combination of extensive managerial roles in credit management, teaching skills, and the experience of running her own business, Nicki Kinton is uniquely placed to add value to, or provide comment on, any setting relating to the complicated world of credit management.

Having trained as a teacher, Nicki's career instead took her into insurance, working first with Heath Lambert where she became a senior manager, specialising in credit control. She then moved to Covéa Insurance, where projects she oversaw included the creation of bespoke credit control processes across different sites following a merger and the development of an online 'self-service' account reconciliation system for brokers.

Nicki then moved to World Fuel Services, again in a managerial role, before setting up her own business - NK Credit Consultancy Ltd. Here, she specialises in helping SMEs (small to medium-sized enterprises) set up and manage their credit control processes, as well as supporting them with proactive credit management.

While working full-time, Nicki managed to fit in studying for a degree. Indeed, she is among an elite group who hold a degree in Credit Management, for which she attained at 1st.

She has also used her teacher training experience to take on the role of tutor for the Chartered Institute of Credit Management (CICM), where she has helped numerous credit professionals taking credit management and business environment modules of the CICM's professional qualification, both in the classroom and through online home study.

Nicki is an all-round expert in everything related to credit management, and is as adept at doing the job as she is in supporting others in their learning.