### MK SEND Information Day - Frequently Asked Questions

## Q What age children can go in the crèche?

A Children of any age can be catered for – you just need to tell us if they have any special needs.

# Q Do my children need to have lunch with them in the crèche or can they come out and eat lunch with me?

A You will need to collect your child at lunch time to eat their lunch.

### Q What if my child needs a quiet room?

A There will be an unsupervised quiet/sensory room for anyone that needs a break. Parents must supervise their children in the quiet room.

# Q Are the workshops for young people for all ages?

A We have provided workshops for primary age (4-11) and secondary age children (11-18)

# Q Can my child attend the crèche and the workshops?

A Yes, they are welcome to take part in all the activities. However, it is the parent's responsibility to collect their children to/from the workshops.

# Q Do children attend the crèche or the children's workshops whilst the parents attend the adult's workshops/talks?

A The aim of the adult's workshops are to enable parents to have "protected" time to talk and ask questions without their children present. We would usually expect children/young people to either be in the crèche, attending a workshop or otherwise supervised. We do understand however that you may need to collect a child from their workshop if they become distressed or unwell, and workshop leaders will be made aware of this.

Some workshops are for parents and children/young people to attend together – this will be stated on the booking information.

### Q My child has special needs – can they attend the event?

A Please phone us to discuss any special needs or disabilities and we will try to make sure that the event is open to all.

### Q Will there be lunch for vegetarians/gluten free?

A Please phone or email us to make sure that we have some suitable food available for you or your child. You will be asked about this when you book.

### Q I need to get the bus to The Ridgeway Centre, Wolverton – where is it?

A Please visit www.travelinesoutheast.org.uk or telephone Arriva Bus 0344 800 4411

### Q Do I have to attend the whole day?

A If you would rather not take part in the workshops, that's fine. There will be lots of information stands and people you can talk to for advice and support.

### Q The workshops are full up / are of no interest to me, is it worth coming?

A There is a list of all the exhibitors who will be available to talk to you and there may be a workshop vacancy if someone does not turn up. Please come along and see us!