





### **Important Phone Numbers for** the Johns Hopkins Medical Campus

Please note that when dialing from a Johns Hopkins campus phone, the last five digits are all that are necessary. (For example, if you want to reach 410-955-5000, dial only 5-5000.)

410-955-6190

410-955-5000

410-502-4000

410-955-5747

410-955-5333

410-955-5842

410-614-1911

410-955-2273

### **Admitting**

Pediatric	410-955-8756
Oncology	410-955-8980
Appointments	
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Adult	410-955-5464
Pediatric	410-955-2000
For calls outside the Baltimore area	1-855-695-4872
Billing Coordinator	410-955-8288

### Information

• Weinberg Building

Patient Accommodation Office

Parking

Pastoral Care

Patient Relations

General

Patient

TTY (for deaf and hearing impaired)	410-955-6217	
Guest Services	410-614-5100	
International Patient Services		
• Within the US	410-955-8032	
<ul> <li>International</li> </ul>	+1-443-287-6080	
• Interpreter Services	410-614-4685	
Lost & Found	410-955-5588	
MTA Metro (www.mtamaryland.com)	410-539-5000	
Outpatient Pharmacies		
<ul> <li>Arcade – Zayed Tower</li> </ul>	443-287-9200	
• Monument Street	410-502-5735	
Moore Clinic	410-614-5611	
Outpatient Center	410-955-3733	

Patient & Visitor Escort On-campus 410-955-5154 School of Medicine 410-955-3182 410-955-5585 Security Social Work (adult) 410-955-5885 Social Work (pediatric) 410-955-6518 Volunteer Services 410-955-5924

For more information, please visit: hopkinsmedicine.org

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Johns Hopkins Medical Campus Visitor's Guide



## **Directions to the Johns Hopkins Medical Campus**



# I-95 access at BWI Airport

Take I-95 North to Exit 53 (I-395 North) into downtown

Continue straight on I-395 (stay left at fork; turns into Howard Street).

Turn RIGHT onto Pratt Street.

Continue on Pratt for approximately 1.5 miles to Broadway; turn LEFT on Broadway...

### Hospital Parking (Orleans Garage):

From Broadway, turn RIGHT onto Orleans Street. Turn RIGHT into the Orleans Garage (at the Orleans Garage

After parking, take the elevator to Level 4 (Main Level) and proceed across the enclosed pedestrian bridge to the main hospital.

Outpatient Center Parking (McElderry Garage): From Broadway, turn LEFT onto Orleans Street.

Turn RIGHT onto N. Caroline Street. Turn RIGHT onto McElderry Street (1st traffic light). The entrance to Outpatient Parking at the McElderry Garage is on the right.

After parking, follow sidewalk to the

### Johns Hopkins Kimmel Cancer Center -Weinberg Building:

Continue on Broadway; 1 block after crossing Orleans Street, turn RIGHT onto Jefferson Street. Follow the signs to patient parking.

### From Philadelphia, New York and **Northeastern Baltimore Suburbs**

Take I-95 South to Baltimore; merge onto I-895 South From I-895 South, take Exit 14/Moravia Road; turn LEFT onto Moravia Road at the traffic light at the end of the

Turn RIGHT onto the US-40 West/Pulaski Highway

### Hospital Parking (Orleans Garage):

Continue on US-40 West/Pulaski Highway (turns into Orleans Street) approximately 3 miles to N. Wolfe Street. Immediately after crossing N. Wolfe Street, turn LEFT at the Orleans Garage traffic light (the hospital will be on your

After parking, take the elevator to Level 4 (Main Level) and proceed across the enclosed pedestrian bridge to the main

### Outpatient Center Parking (McElderry Garage):

Continue on US-40 West approximately 3.5 miles to N. Caroline Street; turn RIGHT onto N. Caroline Street. From N. Caroline Street, turn RIGHT onto McElderry Street. The entrance to Outpatient Parking at the McElderry Garage is on the right

After parking your car, follow sidewalk to the Outpatient Center.

### Johns Hopkins Kimmel Cancer Center -

Weinberg Building:

Continue on US-40 West/Pulaski Highway (turns into Orleans Street) approximately 3.4 miles and turn RIGHT onto Broadway

Go 1 block to Jefferson Street and turn RIGHT. Follow the signs to patient parking.

### From York, Central Pennsylvania and **Northern Baltimore Suburbs**

### Take I-83 South into Baltimore.

At the end of the freeway, turn LEFT onto Fayette Street. Continue on Fayette Street to Broadway and turn LEFT...

### Hospital Parking (Orleans Garage):

From Broadway, turn RIGHT onto Orleans Street. Turn RIGHT into the Orleans Garage (at the Orleans Garage

After parking, take the elevator to Level 4 (Main Level) and proceed across the enclosed pedestrian bridge to the main hospital.

### Outpatient Center Parking (McElderry Garage):

From Broadway, turn LEFT onto Orleans Street. Turn RIGHT onto N. Caroline Street. Turn RIGHT onto McElderry Street (1st traffic light) The entrance to Outpatient Parking at the McElderry Garage is on the right.

After parking, follow sidewalk to the Outpatient Center.

### Johns Hopkins Kimmel Cancer Center -

### Weinberg Building:

Continue on Broadway; 1 block after crossing Orleans Street, turn RIGHT onto Jefferson Street. Follow the signs to patient parking.

### From Annapolis and Maryland's Eastern Shore

From Route 50, take I-97 toward Baltimore and follow I-97 to the Baltimore Beltway (I-695) toward Towson.

Take the Beltway to the Baltimore-Washington Parkway (I-295) North.

Follow I-295 into Baltimore (it becomes Russell Street). Turn RIGHT on Pratt Street.

Stay on Pratt for approximately 1.5 miles to Broadway; turn LEFT on Broadway...

### Hospital Parking (Orleans Garage):

From Broadway, turn RIGHT onto Orleans Street. Turn RIGHT into the Orleans Garage (at the Orleans Garage

After parking, take the elevator to Level 4 (Main Level) and proceed across the enclosed pedestrian bridge to the main hospital.

### Outpatient Center Parking (McElderry Garage): From Broadway, turn LEFT onto Orleans Street. Turn RIGHT onto N. Caroline Street.

Turn RIGHT onto McElderry Street (1st traffic light). The entrance to Outpatient Parking at the McElderry

### Garage is on the right.

After parking, follow sidewalk to the Outpatient Center.

### Johns Hopkins Kimmel Cancer Center -

### Weinberg Building:

Continue on Broadway; 1 block after crossing Orleans Street, turn RIGHT onto Jefferson Street. Follow the signs to patient parking.

### From Frederick and Western Maryland

Take I-70 East.

Merge onto I-695 S/Baltimore Beltway outer loop via EXIT 91A toward I-95 S/Glen Burnie.

Take Exit 11A-11B for I-95 North/I-95 South toward Baltimore/Washington; keep left at the fork and merge onto I-95 North

Take I-95 North to Exit 53 (I-395 North) into downtown

Continue straight on I-395 (stay left at fork; turns into Howard Street)

Turn RIGHT onto Pratt Street.

Continue on Pratt for approximately 1.5 miles to Broadway; turn LEFT on Broadway...

### Hospital Parking (Orleans Garage):

From Broadway, turn RIGHT onto Orleans Street. Turn RIGHT into the Orleans Garage (at the Orleans Garage traffic light)

After parking, take the elevator to Level 4 and proceed across the enclosed pedestrian bridge to the main hospital.

### Outpatient Center Parking (McElderry Garage): From Broadway, turn LEFT onto Orleans Street.

Turn RIGHT onto N. Caroline Street. Turn RIGHT onto McElderry Street (1st traffic light). The entrance to Outpatient Parking at the McElderry

Garage is on the right. After parking, follow signs to the Outpatient Center.

### Johns Hopkins Kimmel Cancer Center -Weinberg Building:

Continue on Broadway; 1 block after crossing Orleans Street, turn RIGHT onto Jefferson Street. Follow the signs to patient parking.

### School of Medicine Parking:

Continue on N. Broadway and turn RIGHT onto E. Monument Street; continue to N. Washington Street and turn LEFT.

The Washington Garage entrance is on the RIGHT.

# **General Information**

### **Patient and Visitor Services**

410-955-2273.

- Information Desks Personnel are stationed at desks throughout the campus to answer questions, provide directions and be of assistance in any way possible.
- Guest Services is located in The Arcade, Zayed Tower, Main Level, Room M2124, 410-614-5100; Monday-Friday, 8 a.m. to 5 p.m. Provides assistance with directions, hotel and local attractions, and special requests.
- Patient Relations Carnegie 100, Monday–Friday, 8:30 a.m. to 5 p.m. Patient representatives provide information and support to visitors in the critical care and operating room waiting areas, coordinate special requests, and assist with patient concerns and issues,
- Patient Accommodations Services
- Nelson 136; Please call 410-464-6816 or 800-225-2201 Monday-Friday, 8 a.m. to 4 p.m. Or visit hopkinsmedicine.org/patients/hotels.
- International Patient Services Outpatient Center, Suite 1080, 410-955-8032; Monday-Friday, 7 a.m. to 5:30 p.m. We provide culturally appropriate help with medical appointments, language interpretation, financial counseling, trip planning and anything to make Johns Hopkins feel closer to home.
- Lost and Found and Security Harvey 109, 24 hours, 410-955-5588
- Sign Language Interpreting Deaf and hearingimpaired patients can arrange for sign language interpreters or use a TTY (410-955-6217) through the Admitting Office on Zayed Ground. TTY also located in Outpatient Center, Main Level information desk and Patient Relations Office, Carnegie 100.
- Interpreter Services Please contact us at any time at 410-614-4685 or intlcallcenter@jhmi.edu for foreign or sign language interpretation. Our foreign language interpretation services are available in more than 130

- **Teletypewriter (TTY)** Contact the hospital via TTY at 410-955-6217. Portable TTY machines are available for use in patient rooms through the Admitting Office on the Ground Floor of the Zayed Tower or from the Language Access Services Call Center.
- **Visiting Hours** Vary according to the different hospital units. If you are a patient, or a family member or friend of a patient, ask the nurse on your floor for visiting hours.
- Wheelchairs Available at entrances to the hospital, Outpatient Center, Weinberg and 550 buildings.
- Security Johns Hopkins maintains round-theclock security with protective services officers who continuously patrol all areas of the campus. For security assistance, call 410-955-5585.

### Parking and Transportation Services

- Visitor Parking is available at the Orleans Garage (1795 Orleans St.) across the street from the main entrance of the hospital, and also at the McElderry Garage (Outpatient Center Garage) located on McElderry Street just off N. Caroline Street.
- Valet Parking is available at the hospital's main entrance on Orleans Street, the Outpatient Center (Outpatient Center circle), and the Weinberg Building on Jefferson Street (Sidney Kimmel Cancer Center). Phone: 443-571-2169.
- Discounted Parking Coupons are available for patients and visitors who need parking for extended periods. Coupons may be purchased at the Cashier's Office in the Main Lobby of the Zayed Tower (Ground Level), the Nelson Building (Nelson 161); the Outpatient Center Cashier's Office, the Weinberg Admitting Office, the McElderry Garage (Outpatient Center Garage) and the Orleans Garage.

- Shuttle Services On-call service is available 24 hours a day, seven days a week within the perimeters of the East Baltimore medical campus. Scheduled shuttle service to the Johns Hopkins Bayview Medical Center campus and Green Spring Station operates on weekdays only. For information on departure/arrival times, call the Transportation Office at 410-502-6880, Monday-Friday, 6 a.m. to 10 p.m.
- a walking escort service around the clock to any point on the East Baltimore medical campus, 410-955-5585.
- MTA Metro A full-service subway station is located between the Outpatient Center and the hospital at concourse level. Bus service is also available, 410-539-5000 or visit mtamaryland.com
- **BWI Airport** For shuttle service to and from BWI Airport, call Baltimore Super Shuttle Service at

### **Food Services**

### Main Hospital - Cobblestone Café

Hospital's Cafeteria Main Level, Monday-Friday, 6 a.m. to 4 p.m. Vending machines around the clock

Einstein Bros. Bagels Hospital cafeteria, daily, 6 a.m. to 5 p.m.

7 a.m. to 2 a.m. Baja Fresh Mexican Grill Hospital cafeteria,

**Noble Roman's** Hospital cafeteria, 7 a.m. to 2 a.m. Subway Hospital cafeteria, open 24 hours

Garden Bistro Balducci's Market Monday-Friday, 11 a.m. to 7:30 p.m.; Saturday and Sunday, 7 a.m. to 5 p.m.

Balducci's Café Monday-Friday, 6 a.m. to 12 noon

### **Grand Grounds Coffee Bars**

**Outpatient Center** Level 1, adjacent to the

**Zayed Tower** Main Level, toward Nelson/Harvey,

Weinberg Building Ground Level lobby, Monday-Friday, 7 a.m. to 3 p.m., 410-502-1285

### **Outpatient Center**

**Grille 601** Plaza Level, Monday–Friday, 6 a.m. to 2:30 p.m.

Blimpie Subs & Salads Monday-Friday, 10 a.m.

Flamer's Grill Monday–Friday, 10 a.m. to 5 p.m. **Noble Roman's** Monday–Friday, 7 a.m. to 5 p.m.

### **Carnegie Building**

**Salad Creations: Monument Street Corridor** Monday-Friday, 10 a.m. to 8 p.m.; Saturday, 10 a.m. to

### **Koch Cancer Research Building II**

• ATM Available on the hospital Main Level of the Sheikh and the Weinberg Building.

### • Spiritual Care and Chaplaincy Office Halsted 144, 8 a.m. to 5 p.m. Monday–Friday, 410-955-5843

• Interfaith Chapel The Bunting Interfaith Chapel in The Arcade, Main Level, open 24 hours a day. • Meditation Rooms Sidney Kimmel Cancer Center

Lobby, The Arcade (2150B), Main Level, Bloomberg

- Children's Center (3351) Floor 3; all open 24 hours a day, seven days a week. • Cultural Events Free concerts, recitals, humanities seminars and film series, 410-955-3363. For information on
- 410-837-4636 or 800-282-6632. • Florist The Flower Cart, Nelson 1, Monday–Friday, 9 a.m. to 5 p.m., 410-955-6822. Delivery to patient rooms

Baltimore's attractions, call the Visitor Information Center,

# and around the world.

• Gift Shops Nelson/Harvey Building, Hospital's Main Level, Monday-Friday, 8:30 a.m. to 4:30 p.m.; Saturday and Sunday, 10:30 a.m. to 3 p.m., 410-955-5299

Outpatient Center, Level 1, Monday-Friday, 7:30 a.m. to 3:30 p.m.

The Arcade – Zayed Tower, Monday–Friday, 8:30 a.m. to 4:30 p.m.; Saturday-Sunday, 10:30 a.m. to 3 p.m. Limited floral selections available at this location. (Operated by the hospital's Women's Board)

- Optical Shop, next to the Wilmer Eye Institute, Monday-Friday, 8:30 a.m. to 5 p.m., 410-502-7307
- Wilmer Vision Center, Outpatient Center Level 1, 8:30 a.m. to 5 p.m. Monday–Friday. On-site optometrist and lab; more than 1,000 frames to choose from; contact lens service, 410-955-9373

### Highlights, Discoveries and **Milestones Historical Exhibit**

• Learn about the rich history of Johns Hopkins Medicine in the Broadway corridor outside the Cobblestone Cafe.

### **Outpatient Pharmacies**

Our licensed pharmacists are part of the patient care team at Johns Hopkins and offer consultations on each prescription dispensed. They are conveniently located on the hospital campus.

# Outpatient Center Pharmacy

Fax: 410-502-5734

Main Level, Monday-Friday, 8 a.m. to 6:30 p.m. Phone: 410-955-3733; Fax: 410-614-3733

### Carnegie Room 224, Monday-Friday, 8:30 a.m. to 5:30 p.m. Phone: 410-614-5611; Fax: 410-614-7114

Moore Clinic Outpatient Pharmacy

 Monument Street Outpatient Pharmacy 1810 E. Monument St., Monday-Friday, 8 a.m. to 7 p.m.; Saturday, 9 a.m. to 4 p.m. Phone: 410-502-5735;

• Weinberg Outpatient Pharmacy Kimmel Cancer Center, Monday-Friday, 9 a.m. to 7 p.m.; Saturday and Sunday, 10 a.m. to 6 p.m. Phone:

410-955-5747; Fax: 410-502-1511

• The Arcade Outpatient Pharmacy Zayed Tower, Main Level, Room M2125, Monday-Friday, 8 a.m. to 10 p.m.; Saturday and Sunday, 8 a.m. to 6 p.m. Phone 443-287-9200; Fax: 443-287-9230

### Libraries

• Patient Resource Center Zayed Tower, Ground Floor Lobby, Monday-Friday, 8:30 a.m. to 4:30 p.m. Personal computer and Internet access available 8:30 a.m. to 4:15 p.m., 410-955-6742

### Children's and Family Resource Library

The Charlotte R. Bloomberg Children's Center 3352, Monday-Friday, 9 a.m. to 5 p.m. Medical and health care information for patients and families, children's books, magazines and videotapes, 410-955-6442

# The Arcade - Zayed Tower

- Walking Escorts Protective services officers provide

Flamer's Charbroiled Grill Hospital cafeteria,

10 a.m. to 10 p.m.

concourse to the hospital, Monday–Friday, 7 a.m. to 3 p.m., 410-955-1762

Monday-Friday, 7 a.m. to 3 p.m., 410-955-3215

**Me Latte** Ground Level, for visitors who require kosher food. Monday–Thursday, 7 a.m. to 5 p.m.; Friday, 7 a.m. to 4 p.m.

### **Other On-Site Services**

Zayed Tower and in the Nelson/Harvey lobby across from the Gift Shop, the main lobby of the Outpatient Center,